



MASSERIA SAN GIOVANNI MALCANTONE



REGULATIONS FOR ACCESS TO THE MASSERIA SAN GIOVANNI MALCANTONE FACILITY FOR TOURISTS AND GROUP ORGANIZERS

In order to ensure a pleasant and respectful stay for all guests, the following regulations are required:

1. Reservations and admission ticket

The entrance fee is mandatory and allows access to the facility only on the date specified or agreed with the administration.

The entrance ticket is free.

We accept reservations on a first-come, first-served basis and subject to the availability of our staff.

The entrance ticket allows access only once/person.

Reservations can be made online on the www.masseriamalcantone.it web platform, request via email info@masseriamalcantone.it.

2. Child access

Entry and stay in the structure are allowed only to children and young people **under 18 years of age if accompanied by a parent or a responsible adult**. Unaccompanied minors are not allowed to enter or visit.

3. Access with pets

Access with animals is prohibited, except for animals that have the quality-of-life assistance, such as guide dogs. For access with guide dogs:

- You need to have the necessary material with you to collect your dog's excrement. The dog must be clean, healthy, non-dangerous and free of unpleasant odors. It must meet all hygienic and sanitary requirements.
- The dog will not be allowed to walk freely inside the tourist attraction

4. Liability for damages

Guests are required to take the utmost care of the rooms, furnishings and equipment of the structure.

Any damage caused to movable or immovable property of the facility, whether intentionally or negligently, **will be charged to the visitor's person** responsible (booking holder or accompanying adult).

The management reserves the right to request compensation for any damage ascertained.





5. Photos and video footage

It is allowed to take photographs and videos for personal use or as a souvenir of your stay.

However, the publication or use of the material for commercial, promotional or advertising purposes is prohibited without the express written consent of the property administration.

6. Respect for peace and decorum

Guests are required to maintain a behavior that respects the peace and well-being of other visitors, avoiding disturbing noise, inappropriate behavior or behavior contrary to morality.

Within the tourist attraction, the distribution of any type of advertising material on behalf of third parties is prohibited.

7. Collection of personal data

As part of its activity, the Masseria San Giovanni Malcantone administration collects personal data of:

- Beneficiaries of the services offered by Masseria San Giovanni Malcantone
- Potential customers
- Legal representatives of service providers/contractual partners

The personal data collected is used to:

- Issue reservations and entrance fee.
- Guarantee free admission to people.
- Register in the database as an authorized guide
- equivalent value of entrance tickets
- Free admission under protocol
- Companion with disabilities
- Issuing a free voucher for the group organizer
- Transmission of information relating to the amendment of the Regulation

The Masseria San Giovanni Malcantone administration collects personal data as follows:

- Directly from the data subject
- Directly from the interested party through the [www. masseriamalcantone.it](http://www.masseriamalcantone.it) through the contact section "where we are" page, "online bookings" page, via email and APP.
- From educational institutions that organize groups of visitors
- By legal entities that organize groups of visitors for their employees
- From companies that organize various tourist activities
- By individuals who organize various events in agreement with the administration
- By group organizers accompanying groups of several people





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The personal data processed by the Masseria San Giovanni Malcantone administration are:

- Surname
- Name
- Address
- Proof of identity
- Phone Number
- Email address
- Citizenship
- Profession

8. Acceptance of the rules

Access to the structure implies full acceptance and compliance with these regulations.

The management reserves the right to remove anyone who does not comply with its provisions.

